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Emotional Intelligence And Dealing With Difficult People

Summary: Emotional Intelligence Section •Realizing There Are Differences Between EQ And IQ Is Becoming More Important In The Workplace. •Identifying Your Emotional Hot Buttons Can Defuse Emotional Outbursts. •Improving Emotional Intelligence Competencies Is Cri Apr 6th, 2024

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Malhotra And Max H. Bazerman In Their Book Negotiation Genius: How To Overcome Obstacles And Achieve Brilliant Results At The Bargaining Table And Beyond (Bantam, 2007). Feb 16th, 2024

Dealing With Difficult People

Withdrawn Types Seem To Have Nothing To Contribute And Are Difficult To Draw Out. • Don't Nag Them To Open Up. • Do Ask Open-ended Questions That Require Them To Produce More Than A Yes Or No Answer. • Be Patient About Waiting For Their Answer. Most Of Us Have Apr 16th, 2024

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