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C. 2, 4 And 6. D. 3, 4 And 5. Correct Answer: C QUESTION 3 Which Is An Example Of Using The Communication Principle `timing And Frequency Matter\\'? A. Repeating A Training Video In A Variety Of Languages Because There Are Staff In Different Countries. B. Creating A Multi-media Briefing T 10th, 2024

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C. Utilize The ITIL Guidance As A Framework For The New Processes Because This Will Improve Support And Achieve Cost Reduction. D. Replace All Current Processes With Fully ITIL Aligned Versions Because This Will Allow Easy Automation To Cut Costs. Answer: C Question 2 See The Scenario For Additi 14th, 2024

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ITIL: A Practitioner's Perspective Louis L Peak Partner Best Of Texas 2006. 11/2/2006 Page 2 Objective After Viewing This Presentation You Should: • Have A High-level Understanding Of ITIL • Know The IT Service Management (ITSM) Process 4th, 2024

### **MC-ITILP ITIL® Practitioner Summary - Torque IT**

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